



Republic of the Philippines
Department of Agriculture

PHILIPPINE FISHERIES DEVELOPMENT AUTHORITY

TRACEABILITY CODE: PFDA-CPD-OCO-0004-22

Page 1 of 1

January 19, 2022

ATTY. SAMUEL G. DAGPIN, JR.

Chairman

Governance Commission for GOCCs

3F Citibank Center, 8741 Paseo de Roxas

Makati City 1226

Metro Manila

Dear **Chairman Dagpin:**

In compliance with GCG Memorandum Circular No. 2017-02, we are submitting herewith the PFDA's Performance Monitoring Report for the 4th Quarter of 2021.

Further, per Government Quality Management Committee (GQMC) Memorandum Circular (M.C.) No. 2021-1, we are enclosing the following supporting documents of the certification of the PFDA's Quality Management System:

1. Attestations for certification from the Third-Party Certifying Body (SOCOTEC Certification Philippines, Inc.) of the Iloilo, Davao, Lucena, Navotas and General Santos Fish Port Complexes; and
2. Confirmation Certification Procedure from the Third-Party Certifying Body (TÜV Rheinland Philippines Inc.) of the PFDA-Central Office and Zamboanga Fish Port Complex.

Very truly yours,

Digitally signed by
Pangapalan Glen Abanes

ATTY. GLEN A. PANGAPALAN
General Manager



Management
System
ISO 9001:2015
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Elliptical Road Diliman, Q.C.
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*A food-secure Philippines
with prosperous farmers and fisherfolk*



Attestation

This is to attest that

***Philippine Fisheries Development
Authority – Iloilo Fish Port Complex***

has been assessed by SOCOTEC Certification Philippines, Inc.,

In accordance with the requirements of


ISO 9001:2015
(Quality Management System)

and has now been recommended for certification.

The scope of certification is

Public Administration covering Market and Harbor Operation

Please feel free to use this letter as evidence of the completion of the audit and the recommendation made by the audit team. When the decision is made by the Review Body, this letter of recommendation will be replaced by the official certificate.



Gilmore A. Rivera, Operations Director
SOCOTEC Certification Philippines, Inc.

Attestation

This is to attest that

***Philippine Fisheries Development
Authority – Davao Fish Port Complex***

has been assessed by SOCOTEC Certification Philippines, Inc.,

In accordance with the requirements of

ISO 9001:2015
(Quality Management System)

and has now been recommended for certification.

The scope of certification is

Public Administration covering Market and Harbor Operation

Please feel free to use this letter as evidence of the completion of the audit and the recommendation made by the audit team. When the decision is made by the Review Body, this letter of recommendation will be replaced by the official certificate.



*Gilmore A. Rivera, Operations Director
SOCOTEC Certification Philippines, Inc.*

Attestation

This is to attest that

***Philippine Fisheries Development
Authority - Lucena Fish Port Complex***
has been assessed by SOCOTEC Certification Philippines, Inc.,

In accordance with the requirements of

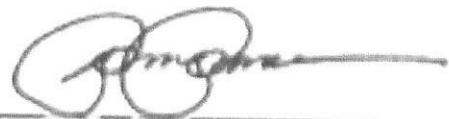
ISO 9001:2015
(Quality Management System)

and has now been recommended for certification.

The scope of certification is

Public Administration covering Market and Harbor Operation

Please feel free to use this letter as evidence of the completion of the audit and the recommendation made by the audit team. When the decision is made by the Review Body, this letter of recommendation will be replaced by the official certificate.



Gilmore A. Rivera, Operations Director
SOCOTEC Certification Philippines, Inc.

Attestation

This is to attest that

***Philippine Fisheries Development
Authority- Navotas Fish Port Complex***
has been assessed by SOCOTEC Certification Philippines, Inc.,

In accordance with the requirements of

ISO 9001:2015
(Quality Management System)

and has now been recommended for certification.

The scope of certification is

Public Administration covering Market and Harbor Operation

Please feel free to use this letter as evidence of the completion of the audit and the recommendation made by the audit team. When the decision is made by the Review Body, this letter of recommendation will be replaced by the official certificate.



*Gilmore A. Rivera, Operations Director
SOCOTEC Certification Philippines, Inc.*

Attestation

This is to attest that

***Philippine Fisheries Development
Authority – General Santos Fish Port
Complex***

has been assessed by SOCOTEC Certification Philippines, Inc.,

In accordance with the requirements of

ISO 9001:2015
(Quality Management System)

and has now been recommended for certification.

The scope of certification is

Public Administration covering Market and Harbor Operation

Please feel free to use this letter as evidence of the completion of the audit and the recommendation made by the audit team. When the decision is made by the Review Body, this letter of recommendation will be replaced by the official certificate.



Gilmore A. Rivera, Operations Director
SOCOTEC Certification Philippines, Inc.

**Philippine Fisheries Development Authority
(PFDA)**

Site 1: 2nd Floor Philippine Coconut Authority Annex
Building 1, Elliptical Road, Quezon City, Philippines

Site 2: Zamboanga Fish Port Complex - Barangay Sangali,
Zamboanga City, Philippines

Eric M. Sims
QMR and Manager,
Operations Management
Department

Mail:eric.sims@pfda.gov.ph

Confirmation certification procedure

To whom it may concern

We herewith confirm that **Philippine Fisheries Development Authority (PFDA)** is
subject of an ongoing certification procedure according to standard **ISO 9001:2015** with
TÜV Rheinland Philippines Inc.

The audit was conducted last **December 20, 2021**.

The procedure is currently in the examination phase of the certification center.

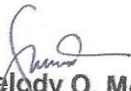
The audit documentation will be submitted as soon as possible after processing and a
positive certification decision.

The procedure is listed with the certificate-registration-nr. CN 01 100 1934981

Please do not hesitate to contact us in case of any questions.

Best regards

TÜV Rheinland Philippines Inc.



Melody O. Mokamad
Local Field Manager/Vice General Manager
Certification of Management Systems

TÜV Rheinland Philippines Inc.

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PHILIPPINES FISHERIES DEVELOPMENT AUTHORITY
PERFORMANCE MONITORING REPORT CY 2021
For the 4th Qtr, CY 2021

Customer / Client	Component								
	No.	Objective / Measure	Formula	Weight	Rating System	2021 Target	4th Quarter		
							Target	Actual	
	SO1	Expand Client Base and Enhance Customer Service Satisfaction							
SM1	Client/port users served (with PTCB)	Total number of port clients served with Permit to Conduct Business (PTCB)	10%	Actual/Target	35,000	8,745	6,889		
	Percentage of Satisfied Customers (Third Party Survey)	Number of Respondents which gave at least a Satisfactory rating/Total Number of Respondents		Actual/Target 0% = If less than 80	86% satisfaction rating	86% satisfaction rating	Activities undertaken: 1. Presentation of the Inception Report 2. Conduct of Field Survey Initial rating: 80.34% satisfaction rating		
	Lessees								
	Market Operators								
	Processor, Ice Plant and Cold Storage Operators								
	Other PTCB Holders (including indirect)								
	Sub-total			15%					
Finance	SO2	Strengthen Fiscal Management to Achieve Financial Stability							
	SM3	EBITDA (in million peso)	EBITDA	10%	Actual/Target	213	53	(9.08)	
	SM4	Collection Efficiency (current)	Total collections of current accounts/Total billings	5%	Actual/Target	95%	95%	93%	
	SM5	Collection Efficiency (arrears)	Total collections of arrears/Net arrear receivables balance (2009-2020)	3%	Actual/Target	50.47%	50.47%	25%	
	SM6	Budget Utilization Rate (GAA)	Utilized (2021 GAA) + PY carry-over)/2021 GAA + PY carry-over)	5%	100% - 5% 81-99% - 4% 66-80% - 3% 51-65% - 2% 50% & below - 1%	100% of projected work accomplishment per contract	25%	58.45%	
		Sub-total			23%				

PHILIPPINES FISHERIES DEVELOPMENT AUTHORITY
PERFORMANCE MONITORING REPORT CY 2021
For the 4th Qtr, CY 2021

	Component								
	No.	Objective / Measure	Formula	Weight	Rating System	2021 Target	4th Quarter		
							Target	Actual	
Internal Processes	S03	Increase Efficiency in the Utilization Fishery Post-Harvest Facilities							
	SM7	Utilization Rate of Port Facilities							
		Market Hall		Utilization rate over target rate (target rate = maximum capacity)	5%	Actual/Target	96%	96%	96.73%
		Cold Storage			4%		67%	67%	63.07%
		Ice Plant			4%		66%	66%	58.57%
		Processing Areas and Building Spaces			4%		63%	63%	58.23%
		Commercial and Industrial Areas			4%		84%	84%	80.40%
	S04	Ensure Effective and Efficient Project Implementation							
	SM8	Rehabilitation/Repair/Implementation of Projects							
		1. No of Project Started		Absolute Number		Actual/Target			
		a. Detailed Engineering Design (DED)			2%		11	0	4
		b. Project Started			2%		8	5	6
		2. On-going project (multi-year)		Actual Percentage of Completion		Actual/Target	7		
		1. IFPC (P287 M)			3%		45% of project implementation	12%	58.01%
		2. DFPC (P243 M)			3%		70% of project implementation	19%	86.42%
		3. LFPC (P139 M)			3%		55% of project implementation	14%	87.03%
		4. ZFPC (P456 M)			3%		20% of project implementation	5%	Project in mobilization stage
		5. NFPC (P3,054 M)			3%	All or nothing	20% of project implementation	5%	Package 1, 2 & 3 in mobilization stage Package 4 & 5 - Contract awarded on December 20, 2021
		6. SFP (P141 M)		Actual Percentage of Completion	3%	All or nothing	20% of project implementation	5%	Project in mobilization stage
		7. CFP (P72 M)			3%		20% of project implementation	5%	Project in mobilization stage
		Sub-total			46%				
		* Cumulative accomplishment from 1st Quarter to 4th Quarter							

* Cumulative accomplishment from 1st Quarter to 4th Quarter

PHILIPPINES FISHERIES DEVELOPMENT AUTHORITY
PERFORMANCE MONITORING REPORT CY 2021
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	Component								
	No.	Objective / Measure	Formula	Weight	Rating System	2021 Target	4th Quarter		
							Target	Actual	
Learning and Growth	S05	Develop Adequate, Competent, Engaged (ACE) Human Resource							
	SM9	Personnel meeting the required competencies	Percentage of Incumbents Meeting Required Competencies over Total Employees	5%	Actual/Target	10% improvement from baseline		Conducted Competency Profiling Survey Results: 5 personnel with competency gaps out of 47 personnel	
	S06	Enhance Integrated Information Systems and Institutionalize Total Quality Management System							
Learning and Growth	SM10	Automation of PFDA's Operation							
		1. For Development of Systems							
		a. Online Competency Profiling System	Absolute Number	2%	Actual/Target	4 Systems	25%	Completed	
		b. Key Performance Indicator (KPI) System							
		c. Client and Visitor Entry System							
		d. IT & General Service Preventive Maintenance System							
		2. For Installation of Systems							
		a. Human Resource Information System	2%		2 systems		Completed		
		b. Online Leave and Pass Slip Application System							
		3. For Enhancement Systems							
		a. IT Support Ticketing System	2%		2 systems	25%	Completed		
		b. Modified Integrated Corporate Reporting System							

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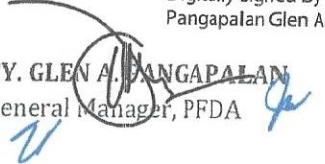
	Component					2021 Target	4th Quarter	
	No.	Objective / Measure	Formula	Weight	Rating System		Target	Actual
Learning and Growth	SM11	ISO 9001: 2015 Certification	Milestone	5%	Actual/Target	Recertification of 7 units (Central Office (CO), NFPC, GSFPC, DFPC, IFPC, LFPC, and ZFPC		Attestations/Confirmation Certification Procedure received on: NFPC - December 21, 2021 IFPC - December 23, 2021 Central Office & ZFPC - December 24, 2021 LFPC - December 30, 2021 DFPC - December 31, 2021 GSFPC - December 31, 2021
	Sub-total			16%				
	TOTAL			100%				

Certified Correct by: ,


GINA J. REYES
 Officer-in-Charge, Corporate Planning & MIS Dept.


JOSE A. RUIZ, JR.
 Manager, Finance Services Dept.


DANILO A. AXALAN
 Manager, Technical Services Dept

Approved by: Digitally signed by
Pangapalan Glen Abanes

ATTY. GLEN A. PANGAPALAN
 General Manager, PFDA