



Republic of the Philippines
Department of Agriculture
Philippine Fisheries Development Authority
PCA Annex Bldg. I, Elliptical Road, Diliman, Quezon City
Tel. No. 925-6141

January 21, 2019

SAMUEL G. DAGPIN, JR.

Chairman

Governance Commission for GOCCs

3F Citibank Center, 8741 Paseo de Roxas

Makati City 1226

Metro Manila

Dear **Chairman Dagpin**:

We are submitting herewith the modified PFDA's Performance Monitoring Report for the 4th Quarter of 2018 including the following attachment:

1. Number of Client/Port Users Served (with PTCB)
2. 2018 Customer Satisfaction Survey Technical Report
3. Utilization of Port Facilities
4. Attestation of Four (4) Regional Fish Ports (DFPC, GSFP, IFPC & LFPC)
5. Approval of QMS Manuals (ZFPC, SFP and CO)
6. 2018 Competency Reassessment Result

Very truly yours,

ATTY. GLENA PANGAPALAN
General Manager

FOURTH QUARTER PERFORMANCE MONITORING REPORT
CY 2018

Customer / Stakeholders	No.	Objective / Measure	Data Provider	Formula	Weight	Rating System	Target	4th Quarter	
							2018	Target	Actual
SO1	Expand Client Base and Enhance Customers Service Satisfaction								
	SM1	Client/port users served (with PTCB)	Operating units	Total number of port clients served with Permit to Conduct Business (PTCB)	10%	Actual / Target	40,100	10,227	9,678
	SM2	Percentage of Satisfied Customers	Third party	Number of respondents which gave at least a Satisfactory rating / Total number of respondents	3%	Actual / Target x Weight 0% = If less 80%	90%	90%	84.32%
		Subtotal:			13%				

	No.	Objective / Measure	Data Provider	Formula	Weight	Rating System	Target	4th Quarter	
							2018	Target	Actual
Increase Revenue Sources to Achieve Sustainable Income									
Finance	SO2								
	SM3	EBITDA (in million peso)	FSD and Operating units	EBITDA	5%	Actual / Target	83	20.00	Not Yet Available
	SM4	Collection efficiency (current)		Total collections of current accounts / Total billings	5%	Actual / Target	94%	94%	Not Yet Available
	SM5	Collection efficiency (arrears)		Total collection of arrears / Net arrear receivables balance (2009-2017)	2%	Actual / Target	33%	9%	Not Yet Available
	SM6	Budget Utilization Ratio		Utilized (2018 GAA and PY carry- over) / (2018 GAA + PY carry- over)	5%	100% - 5% 81-99% - 4% 66-80% - 3% 51-65% - 2% 50% & below - 1%	100% of projected work accomplishment per contract b/	25%	Not Yet Available
		Subtotal:			17%				

	No.	Objective / Measure	Data Provider	Formula	Weight	Rating System	Target		4th Quarter			
							2018		Target	Actual		
Internal Processes	SO3	Increase Efficiency in the Utilization of Post-Harvest Facilities										
	SM7	Utilization Rate of Port Facilities:										
		Market Hall	Operating units				Utilization rate over target rate(target rate = maximum capacity)	3%	Actual / Target	96%	96%	90.31%
		Cold Storage						3%	Actual / Target	75%	80%	52.73%
		Ice Plant						3%	Actual / Target	85%	80%	53.73%
		Processing Areas and Building Spaces						3%	Actual / Target	76%	76%	70.22%
		Commercial and Industrial Areas						3%	Actual / Target	73%	73%	60.59%
		Subtotal:	15%									

Note:

-Revision was due to the corrections made by the CFP on processing area and clients/port users served after the submission of the 1st & 3rd Quarter Monitoring Report

-Revision was due to the corrections made by the SFP on clients/port users served and commercial/industrial areas after the submission of the 1st & 2nd Quarter Monitoring Report.

-Utilization of the Processing Area of GSFP were adjusted since January 2018 with additional of 362.05 sq.m.

-Utilization of the Market Hall of ZFP from January to December 2018 were revised in consideration of the temporary/makeshift Market Hall being utilized while repair of the old market hall is on-going.

	No.	Objective / Measure	Data Provider	Formula	Weight	Rating System	Target	4th Quarter		
							2018	Target	Actual	
Internal Processes	SO4	Increase Efficiency in Project Implementation								
		Rehabilitation / Repair / Improvement Projects								
	SM 8	a. NFPC facilities (2017 GAA - Tier 2 P113.8 M)	TSD, CPMISD, OSD	Absolute Number	6%	Actual / Target	85% project completed		43.86%	
		b. NFPC facilities (2018 GAA - Tiers 1 and 2 P335 M)		Absolute Number	17%	Actual / Target	30% of project implementation		2.62%	
		c. SFP facilities (2018 GAA - Tier 2 P62.8 M)		Absolute Number	3%	Actual / Target	75% of project implementation		78.17%	
	SM 9	No. of Projects Completed (PC)		Absolute Number	10%	Actual / Target	26		3 Fish Ports completed (Lingayen, Pangasinan; Cawayan, Masbate; and Pikit, North Cotabato)	
	Subtotal:			36%						

	No.	Objective / Measure	Data Provider	Formula	Weight	Rating System	Target	4th Quarter	
							2018	Target	Actual
Learning and Growth	SO5	Enhance Organizational Capabilities and Institutionalize Total Quality Management							
	SM10	ISO 9001:2015 Certification	All units	Absolute Number	7%	5 ports - 1% each Central (alignment) - 1% 2 ports (alignment) - 1%	ISO 9001:2015 certified (5 ports)		ISO 9001:2015 Certified to DFPC, GSFP, IFPC and LFPC by the AJA Registrars Inc. on December 28, 2018 (4 ports)
							ISO 9001:2015 alignment (Central and 2 Ports)		ISO 9001:2015 Alignment • ZFPC submitted QMS Manual and SOI on Dec. 19, 2018 • Central uploaded QMS Manual on Dec. 27, 2018, and • SOI of SFP submitted to QMR
	SM11	Automation of PFDA's Operation a. Development of Systems		Absolute Number	3%	Actual / Target	3 systems developed	25%	22%
b. Installation of Financial System and Port Maintenance and Refrigeration System			Absolute Number	4%	Actual / Target	2 systems installed in 5 ports	25%	0%	

	No.	Objective / Measure	Data Provider	Formula	Weight	Rating System	4th Quarter	
							Target	Actual
	SO6	Strengthen Manpower Capacities through Trainings and Skills Development Activities, and Agency Competency-Based Recruitment System						
	SM12	Percentage of incumbents meeting required competencies (Strategic Initiative Profile I)	ASD	Absolute Number	5%	Actual / Target	10% Improvement from Baseline	14% Improvement
		Subtotal:			19%			
		TOTAL			100%			

Certified Correct by:


IRIS R. DE VERA
 Manager, CPMISD

Approved by:


DANILO A. AXALAN
 Officer-In-Charge, TSD


ATTY. GLEN A. PANGAPALAN
 General Manager, PFDA

ATTACHMENT FOR 4th QUARTER PERFORMANCE MONITORING REPORT:

1. Number of Client/Port Users Served (with PTCB)
2. Memo for 2018 Customer Satisfaction Survey
3. Utilization of Port Facilities
4. Attestation of Four (4) Regional Fish Ports (DFPC, GSFP, IFPC & LFPC)
5. Memo for the Submission of QMS Manual (ZFPC, SFP and CO)
6. Memo for 2018 Competency Reassessment Result

PHILIPPINE FISHERIES DEVELOPMENT AUTHORITY
 PERFORMANCE ASSESSMENT REPORT
 CY2018

I. Number of Clients/Port Users Served

Port	Actual		Target		2018 Actual										Comment	
	As of 4Q 2017	CY 2017	As of 4Q 2018	CY 2018	1st Qtr	2nd Qtr	3rd Qtr	Oct	Nov	Dec	4th Qtr	% Total Target	Total	% Accompl. vs 2018 Target		
NFPC	3,893	18,156	4,378	17,400	2,541	1,010	1,330	314	1,761	3,919	5,994	34%	10,875	63%	The GSFPD was able to issue the highest number of permits to conduct business inside the port for 2018.	
IFPC	341	1,513	300	2,000	925	2,006	32	138	-	13	151	8%	3,114	156%		
ZFPC	-	1,320	265	1,750	1,466	35	92	6	-	-	6	0.34%	1,599	91%		
LFPC	14	703	186	750	205	466	289	2	2	3	7	1%	967	129%		
GSFPD	1,911	19,846	4,553	17,000	4,314	5,078	3,403	1,270	1,085	999	3,354	20%	16,149	95%		
DFPC	235	976	510	1,000	166	107	204	20	17	35	72	7%	549	55%		
SFP	-	11	25	100	6	66	39	15	29	2	46	46%	157	157%		
CFP	67	76	10	100	16	2	78	8	38	2	48	48%	144	144%	Below the annual target by 16%.	
Total	6,461	42,601	10,227	40,100	9,639	8,770	5,467	1,773	2,932	4,973	9,678	24%	33,554	84%		



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OPERATIONS SERVICES DEPARTMENT
PCA Annex Bldg. I, Elliptical Road, Diliman, Quezon City
Telefax. No. 925-6142 / 925-8476 Email Address: osd@pfda.gov.ph

DTB # 36-0136
OFFICE OF THE ASSISTANT GENERAL MANAGER
RECEIVED
DEC 17 2018
[Signature]

December 17, 2018

MEMORANDUM

FOR : The General Manager *[Signature]*
THRU : The Assistant General Manager *[Signature]*
FROM : The OIC, Operations Service Department
SUBJECT : **2018 Customer Satisfaction Survey Technical Report Submission**

We are hereby forwarding the Technical Report of the 2018 Third Party Customer Satisfaction Survey submitted by the Development Academy of the Philippines (DAP) on December 14, 2018. The DAP presented the results on December 12, 2018 prior its submission. The results presentation was attended by the managers and concerned personnel from the Operations Services Department (OSD), Finance Services Department (FSD) and Corporate Planning and Management Information Services Department (CPMISD).

Based on the results presented, we garnered 84.32% overall net customer satisfaction rating for this year's survey. Zamboanga Fish Port Complex (ZFPC) got the highest net satisfaction rating (98%), followed by the General Santos Fish Port Complex (GSFPC) and Lucena Fish Port Complex (LFPC) with 92.5 % and 91% net customer satisfaction rating, respectively.

For your consideration and further instructions.

[Signature]
NIDA A. ALCANTARA
[Signature]

Facility	Unit of Measurement	Actual Maximum Capacity (Annual)	CY 2017 Actual		As of 4Q 2017 Actual		CY 2018 Target		2018 Actual						4th Qtr Target		2018 Actual						Total																											
			Value	%	Value	%	Value	%	1st Qtr		2nd Qtr		3rd Qtr		Value	%	Value	%	Value	%	Value	%	Value	%	Value	%	Value	%	Value	%																				
									Value	%	Value	%	Value	%																	Value	%	Value	%	Value	%	Value	%	Value	%	Value	%	Value	%	Value	%	Value	%	Value	%
Market Hall	Number of Bays	450	3%	98%			101%	425	95%	389.12	77.98%	389.20	78.68%	410.60	84.32%	425.00	96%	440.10	90.69%			439.10	90.56%	432.10	89.69%	437.10	90.31%	406.51	87.82%	84.09%																				
Cold Storage	Combination			56%			54%		66%		48.91%		54.36%		52.11%		80%		51.15%					52.35%		54.68%		52.73%		52.03%	63.99%																			
Ice Making Plant	Combination			59%			36%		80%		48.61%		51.61%		49.89%		80%		52.03%					53.47%		55.69%		53.73%		50.96%	58.82%																			
Processing Area	Area in Sq.M.	12,073	7,509	72%			75%	9,443	76%	7,832.34	64.75%	7,714.32	64.09%	6,952.59	59.18%	9,443	76%	7,199.48	60.72%			6,883.48	58.67%	11,227.08	91.26%	8,436.68	70.22%	7,733.98	64.56%	83.89%																				
Commercial/Industrial Land	Area in Sq.M.	600,739	501,885	69%			77%	521,177	73%	496,169.07	58.35%	497,236.34	58.00%	504,014.77	58.79%	516,402	65%	502,921.30	58.99%			508,467.28	61.39%	508,467.28	61.39%	506,618.62	60.59%	501,009.70	58.94%	81.97%																				

Note: AMC- Actual Maximum Capacity

Market/Hall	Unit of Measurement	Actual Maximum Capacity (Annual)	CY 2017 Actual		As of 4Q 2017 Actual		CY 2018 Target		2018 Actual			4th Qtr Target		2018 Actual				Total					
			Value	%	Value	%	Value	%	Value	%	1st Qtr		2nd Qtr		3rd Qtr		4th Qtr		Value	%			
											% vis-a-vis AMC	%	Value	%	Value	%	Value	%			Value	%	Value
NFPC		205	205	101%	205	101%	205	100%	205.00	100.00%	205.00	100.00%	205	100%	205.00	100.00%	205.00	100.00%	205	100.00%	205	100.00%	100.00%
IFPC		35	33	95%	35	100%	34	97%	34.83	99.52%	34.50	98.57%	34	97%	35.00	100.00%	35.00	100.00%	34.79	99.40%	34.79	99.40%	102.33%
ZFPC		12	13	106%	16	133%	under rehabilitation		12.00	100.00%	12.00	100.00%	0	0%	12.00	100.00%	12.00	100.00%	12.00	100.00%	12.00	100.00%	0%
LFPC	Number of Bags	66	31	100%	31	100%	66	100%	31.00	46.97%	31.00	46.97%	66	100%	67.00	101.52%	67.00	101.52%	42.92	65.03%	42.92	65.03%	65.03%
GSPC		100	90	90%	89	89%	90	90%	89.28	89.28%	88.70	88.70%	90	90%	99.60	99.60%	98.60	98.60%	92.59	92.59%	92.59	92.59%	102.88%
DFPC		14	11	79%	10	71%	12	86%	10.00	71.43%	11.00	78.57%	12	86%	11.00	78.57%	11.00	78.57%	10.75	76.79%	10.75	76.79%	89.58%
SFP		12	6	100%	6	100%	12	100%	0.00	0%	0	0%	12	100%	3.50	29.17%	3.50	29.17%	1.46	12.13%	1.46	12.13%	12.13%
CFP		6	7	117%	7	117%	6	100%	7.00	116.67%	7.00	116.67%	6	100%	7.00	116.67%	7.00	116.67%	7.00	116.67%	7.00	116.67%	116.67%
TOTAL/AVERAGE	Number of Bags	450	396	98%	399	101%	425	96%	389.12	77.98%	389.20	78.68%	425	96%	440.10	90.69%	439.10	90.56%	432.10	89.69%	437.10	90.31%	84.09%

Cold Storage	Unit of Measurement	Actual Maximum Capacity (Annual)	CY 2017 Actual		As of 4Q 2017 Actual		CY 2018 Target		2018 Actual			4th Qtr Target		2018 Actual								Total					
			Value	%	Value	%	Value	%	1st Qtr		2nd Qtr		3rd Qtr		Value	%	Oct		Nov		Dec		4th Qtr		Value	%	
									Value	% vis-à-vis AMC	Value	%	Value	%			Value	%	Value	%	Value	%	Value	%			
IFPC	Area in sq.m	288	279	97%	288	100%	288	100%	288.00	100.00%	304.00	105.56%	312.00	108.33%	312.00	108.33%	312.00	108.33%	312.00	108.33%	312.00	108.33%	312.00	108.33%	304.00	105.56%	105.56%
ZFPC	Cubicles	18	7	39%	5	30%	12	67%	3.83	21.30%	4.93	27.41%	2.15	11.96%	2.14	11.89%	2.61	14.50%	4.80	26.67%	3.18	17.69%	3.53	19.59%	29.38%	29.38%	
LFPC	Average			65%		63%	63%		62.55%	61.68%			58.45%	58.45%	63.08%	63.08%	58.93%	58.93%	61.53%	61.53%	61.18%	61.18%	60.96%	60.96%	85.05%		
GSPC	Cubicles	126	46	36%	39	31%	89	71%	75.08	59.59%	102.75	81.55%	105.75	83.93%	92.75	73.61%	103.75	82.34%	102.75	81.55%	99.75	79.17%	95.83	76.06%	107.68%		
DFPC	Cubicles	5	0	0%	0	0%	3	60%	0.00	0%	-	0%	-	0%	-	0%	-	0.00%	-	0.00%	-	0%	-	-	-	0%	
CFP	Room	6	3	100%	3	100%	5	89%	3.00	50.00%	3.00	50.00%	3.00	50.00%	3.00	50.00%	3.00	50.00%	3.00	50.00%	3.00	50.00%	3.00	50.00%	56.29%	56.29%	
AVERAGE				56%		54%	75%			48.91%		54.36%	52.11%			51.15%		52.35%		54.68%		52.73%		52.03%	63.99%	63.99%	

Ice Making Plant	Unit of Measurement	Actual Maximum Capacity (Annual)	CY 2017 Actual		As of 4Q 2017 Actual		CY 2018 Target		2018 Actual						4th Qtr Target		2018 Actual						Total							
			Value	%	Value	%	Value	%	1st Qtr		2nd Qtr		3rd Qtr		Value	%	Value	%	Oct		Nov		Dec		Value	%	Value	%		
									Value	%	Value	%	Value	%					Value	%	Value	%	Value	%					Value	%
ZFPC	MT	12,775	7,689	60%	1,297	41%	10,000	79%	1,526.40	47.75%	1,507.40	47.20%	1,226.40	38.40%	2,508	75%	396.80	37.27%	550.40	51.70%	614.40	57.71%	1,561.60	48.90%	5,821.80	45.57%	58%			
LFPC	MT	7,200	3,467	48%	388	22%	5,850	81%	613.20	34.07%	897.90	49.88%	788.70	43.82%	1,463	81%	280.20	46.70%	223.80	37.30%	278.40	46.40%	782.40	43.47%	3,082.20	42.81%	55%			
GSPC	MT	27,600	17,546	64%	4,068	59%	23,460	85%	4,912.80	71.20%	5,331.00	77.26%	4,871.00	70.59%	5,665	85%	1,692.00	73.57%	1,671.60	72.68%	1,442.40	62.71%	4,806.00	69.65%	19,920.80	72.18%	85%			
DFPC	MT	8,625	8,671	101%	2,095	97%	8,280	96%	1,928.95	89.46%	1,804.80	83.70%	2,084.00	96.65%	2,100	97%	737.40	102.59%	733.80	102.09%	802.20	111.61%	2,273.40	105.43%	8,091.15	93.81%	98%			
SFP	Area in sq.m	to be excluded in the agency target 2018	635	50%	0	0%	to be excluded in the agency target 2018		0	0%	-	0%	-	0%	0	0%	-	0%	-	0%	-	0.00%	-	0%	-	0%	0%			
CFP	MT	5,040	1,555	29%	0	0%	2,956	59%	6.85	0.54%	-	0%	-	0%	738	59%	-	0%	15.00	3.57%	-	0.00%	15.00	1.19%	21.85	0.43%	0.74%			
AVERAGE				59%		36%	80%			48.61%		51.61%	49.89%		80%		52.03%		53.47%		55.69%		53.73%	50.96%	58.82%	58.82%				

Processing Area	Unit of Measurement	Actual Maximum Capacity (Annual)	CY 2017 Actual		As of 4Q 2017 Actual		CY 2018 Target		2018 Actual						4th Qtr Target		2018 Actual						Total							
			Value	%	Value	%	Value	%	1st Qtr		2nd Qtr		3rd Qtr		Value	%	Value	%	Value	%	Value	%	Value	%						
									Value	%	Value	%	Value	%											Value	%	Value	%	Value	%
IFPC		3,000	2,399	80%	2,530	84%	2,940	98%	2,708.47	90%	2,728.60	90.95%	2,705.27	90.18%	2,940	98%	2,838.60	94.62%	2,838.60	95%	2,745.23	92%	93.38%							
ZFPC		2,570	1,610	63%	1,433	56%	1,823	71%	1,389.33	54%	1,127.51	43.87%	386.20	15.03%	1,823	71%	401.00	15.60%	84.00	3%	773.26	30%	42.42%							
LFPC	Area in sq.m.	760	760	100%	760	100%	760	100%	760.14	100%	760.14	100.00%	760.14	100.00%	760	100%	760.14	100.00%	760.14	100%	760.14	100%	100.00%							
GSFPC		2,221	1,773	107%	1,773	107%	2,221	100%	1,728.28	78%	1,862.95	83.88%	1,862.95	83.88%	2,221	100%	1,862.95	83.88%	6,207.55	279%	3,311.15	149.08%	98.66%							
DFPC		1,190	144	12%	313	26%	312	26%	313.00	26%	313.00	26.30%	313.00	26.30%	312	26%	313.00	26.30%	313.00	26%	313.00	26.30%	100.32%							
CFP		2,332	823	72%	909	79%	1,387	59%	933.12	40%	922.12	39.54%	925.03	39.67%	1,387	59%	1,023.79	43.90%	1,023.79	44%	951.02	41%	68.57%							
TOTAL/AVERAGE	Area in sq.m.	12,073	7,509	72%	7,718	75%	9,443	76%	7,832.34	65%	7,714.32	64.09%	6,952.59	59.18%	9,443	76%	7,199.48	60.72%	6,883.48	58.67%	7,733.98	64.56%	83.89%							

Commercial / Industrial Area	Unit of Measurement	Actual Maximum Capacity (Annual)	CY 2017 Actual		As of 4Q 2017 Actual		CY 2018 Target		2018 Actual			4th Qtr Target		2018 Actual				Total									
			Value	%	Value	%	Value	%	1st Qtr	2nd Qtr		3rd Qtr		Oct	Nov		Dec	4th Qtr		Value	%	Value	%				
										Value	%	Value	%		Value	%		Value	%					Value	%	Value	%
NPPC		314,546	100%	314,546	100%	314,546	100%	314,546.00	100.00%	314,546.00	100.00%	314,546.00	100.00%	314,546.00	100.00%	314,546.00	100.00%	314,546.00	100.00%	314,546.00	100.00%	314,546.00	100.00%				
IFPC		95,197	80,506	85%	83,608	88%	82,000	86%	87,051.33	91.44%	84,995.00	89.28%	83,689.67	87.91%	82,000	86%	82,413.00	86.57%	81,713.00	85.94%	81,946.33	86.08%	84,420.58	88.68%			
ZFPC		31,320	20,977	67%	24,441	78%	31,067	99%	16,366.95	52.26%	16,013.62	51.13%	16,699.00	53.32%	31,067	99%	17,699.00	56.51%	23,944.98	76.45%	21,862.99	69.81%	17,735.64	56.63%			
LFPC	Area in sq.m.	16,625	12,714	76%	12,090	73%	12,000	72%	11,275.99	67.83%	11,249.32	67.67%	11,249.32	67.67%	11,249.32	72%	11,249.32	67.67%	11,249.32	67.67%	11,249.32	67.67%	11,255.99	67.71%			
GSFPC		121,552	60,617	50%	57,341	47%	67,308	55%	57,117.63	46.99%	60,734.09	49.97%	68,190.20	56.10%	67,355.70	55%	67,355.70	55.41%	67,355.70	55.41%	67,355.70	55.41%	63,349.41	52.12%			
DFPC		12,318	7,570	62%	7,800	63%	7,456	61%	7,791.49	63.25%	7,791.49	63.25%	7,791.49	63.25%	7,791.49	61%	7,791.49	63.25%	7,791.49	63.25%	7,791.49	63.25%	7,791.49	63.25%			
SFP		4,181	4,223	101%	9,566	148%	6,000	93%	1,192.68	28.52%	1,175.39	28.11%	1,308.79	31.30%	1,326.49	29%	1,326.49	31.72%	1,326.49	31.72%	1,326.49	31.72%	1,250.84	29.92%			
CFP		5,000	732	15%	827	17%	800	16%	827.00	16.54%	731.43	14.63%	540.30	10.81%	800	16%	540.30	10.81%	540.30	10.81%	540.30	10.81%	659.76	13.20%			
TOTAL/AVERAGE	Area in sq.m.	600,739	501,885	69%	510,219	77%	521,177	73%	496,169.07	58.35%	497,236.34	58.00%	504,014.77	58.79%	516,402	65%	502,921.30	58.99%	508,467.28	61.39%	506,618.62	60.59%	501,009.70	58.94%			

Note: AMC - Actual Maximum Capacity

Attestation

This is to attest that

Philippine Fisheries Development Authority - Davao Fish Port Complex

Fish Port Avenue, Toril District , Davao City, Davao del Sur, 8025, Philippines

Have been assessed AJA REGISTRARS INC.

In accordance with the requirements of

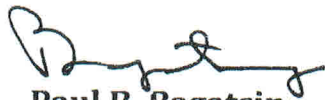
ISO 9001:2015

And have now been recommended for certification.

The scope of certification is

Public Administration covering Market and Harbor Operation

Please feel free to use this letter as evidence of the completion of the audit and the recommendation made by the audit team. When the decision is made by the Review Body, this letter of recommendation will be replaced by the official certificate.



Paul B. Bagatsing
President/Managing Director
AJA REGISTRARS INC.

28 December 2018

Date

Attestation

This is to attest that

Philippine Fisheries Development Authority – General Santos Fish Port Complex

Brgy. Tambler, General Santos City, South Cotabato, Philippines

Have been assessed AJA REGISTRARS INC.

In accordance with the requirements of

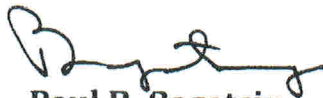
ISO 9001:2015

And have now been recommended for certification.

The scope of certification is

Public Administration covering Market and Harbor Operation

Please feel free to use this letter as evidence of the completion of the audit and the recommendation made by the audit team. When the decision is made by the Review Body, this letter of recommendation will be replaced by the official certificate.



Paul B. Bagatsing
President/Managing Director
AJA REGISTRARS INC.

28 December 2018

Date

Attestation

This is to attest that

Philippine Fisheries Development Authority - Iloilo Fish Port Complex

Tanza, Iloilo City, Philippines

Have been assessed AJA REGISTRARS INC.

In accordance with the requirements of

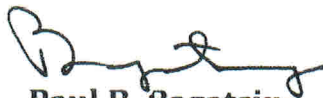
ISO 9001:2015

And have now been recommended for certification.

The scope of certification is

Public Administration covering Market and Harbor Operation

Please feel free to use this letter as evidence of the completion of the audit and the recommendation made by the audit team. When the decision is made by the Review Body, this letter of recommendation will be replaced by the official certificate.



Paul B. Bagatsing
President/Managing Director
AJA REGISTRARS INC.

28 December 2018

Date

Attestation

This is to attest that

Philippine Fisheries Development Authority - Lucena Fish Port Complex

Lucena Fish Port Complex, Brgy. Dalahican, Lucena City, Quezon, 4301, Philippines

*Has been assessed and recommended for certification by AJA REGISTRARS INC.
conducted last December 15, 2018 provided upon submission of
corrective action request.*

The certification audit was conducted in accordance with the requirements of

ISO 9001:2015

The scope of certification is

Public Administration covering Market and Harbor Operation

*Please feel free to use this letter as evidence of the completion of the audit and the recommendation
made by the audit team. When the decision is made by the Review Body, this letter of
recommendation will be replaced by the official certificate.*



Paul B. Bagatsing
President/Managing Director
AJA REGISTRARS INC.

28 December 2018

Date



Republic of the Philippines
DEPARTMENT OF AGRICULTURE
PHILIPPINE FISHERIES DEVELOPMENT AUTHORITY
ZAMBOANGA FISH PORT COMPLEX
Bgy. Sangali, Zamboanga City Tel. No. (062) 955-07-51

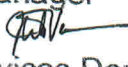
Document Tracking Number:

010-2725

19 December 2018

MEMORANDUM

FOR : The General Manager 

THRU : The Assistant General Manager
The Manager, CPMISD 
The OIC, Operations Services Dept. 

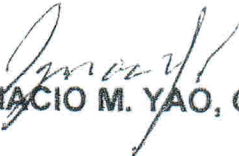
FROM : The Officer-in-Charge, ZFPC

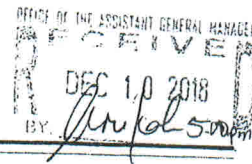
SUBJECT : **SUBMISSION OF QUALITY MANAGEMENT SYSTEMS (QMS) & STANDARD OPERATIONAL INSTRUCTIONS OF ZAMBOANGA FISH PORT COMPLEX**

Respectfully forwarding herewith a copy of the Zamboanga Fish Port Complex Quality Management Systems (QMS) and Standard Operational Instructions (SOI).

The soft copies were sent earlier to the Operation Services Department.

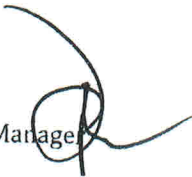
For your favorable consideration and approval.


IGNACIO M. YAO, CPA, MAPA



December 10 2018

MEMORANDUM

FOR : The General Manager 
THRU : The Assistant General Manager 
FROM : Quality Management Representative (QMR)
SUBJECT : **PFDA Central Office QMS Manual**

As part of our preparation for the implementation of Quality Management System (QMS) and alignment to Principles of ISO 9001:2015, we are respectfully submitting the QMS Manual for your approval prior to uploading on our website.

For your consideration and further instructions.


VICTOR L. LIZARDO
gr



Republic of the Philippines
Department of Agriculture
PHILIPPINE FISHERIES DEVELOPMENT AUTHORITY
PCA Annex Bldg. I, Elliptical Road, Diliman, Quezon City
Telefax. No. 925-6141

January 17, 2019

PFDA - CPMISD RECEIVED

BY: *Apicio*

DATE: 01/17/19 / 4:32 pm

MEMORANDUM

FOR : The Manager, CPMISD

FROM : The Manager, Admin. Services Dept.

SUBJECT : 2018 COMPETENCY REASSESSMENT RESULT

This refers to your request for the result of the 2018 Agency Competency Reassessment conducted in December last year which is one of our Strategic Initiatives for fiscal year 2018.

We are pleased to inform you that we have registered a 14% improvement from the 2017 baseline of 436 personnel meeting the required competencies of their respective positions. This means that out of the 514 personnel who took the 2018 reassessment, only 17 personnel were not able to meet the competencies demanded by their respective positions. It goes without saying that we have exceeded our target by 4% raising the 2019 baseline to 497 personnel.

For your reference.


VICTOR L. LIZARDO