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Office of the President of the Philippines
GOVERNANCE COMMISSION
FOR GOVERNMENT OWNED OR CONTROLLED CORPORATIONS
3/F, Citibank Center, 8741 Paseo De Roxas, Makati City, Philippines 1226

24 July 2019

MR. EMMANUEL F. PIÑOL
Chairman and DA Secretary
ATTY. GLEN A. PANGAPALAN
General Manager
PHILIPPINE FISHERIES DEVELOPMENT AUTHORITY (PFDA)
2/F PCA Annex Bldg. I, Elliptical Rd., Diliman,
Quezon City

RE: VALIDATION RESULT OF PFDA'S
2018 PERFORMANCE SCORECARD

Dear Sec. Piñol and GM Pangapalan,

This is to formally transmit the validation result of PFDA's 2018 Performance Scorecard. Based on the Governance Commission's validation of documentary submissions and conduct of on-site validation on 19 February 2019, PFDA gained an over-all score of **90.92%** (See ***Annex A***). The same is to be posted in PFDA's website, in accordance with Section 43 of GCG Memorandum Circular (M.C.) No. 2012-07.[1]

FOR YOUR INFORMATION AND GUIDANCE.

Very truly yours,

SAMUEL G. DAGPIN, JR.
Chairman

MICHAEL P. CLORIBEL
Commissioner

MARITES C. DORAL
Commissioner

cc: COA Resident Auditor – PFDA

[1] Code of Corporate Governance for GOCCs dated 28 November 2012.

Annex A

PHILIPPINE FISHERIES DEVELOPMENT AUTHORITY (PFDA)
Validated 2018 Performance Scorecard

	Component				Target	GOCC Submission		GCG Validation		Supporting Documents	Remarks
	Objective/Measure		Formula	Wt.	2018	Actual	Rating	Score	Rating		
CUSTOMERS / STAKEHOLDERS	SO 1	Expand Client Base and Enhance Customers Service Satisfaction									
	SM 1	Client/Port users served (with PTCB)	Total number of port clients served with Permit to Conduct Business (PTCB)	10%	40,100	33,534	8.36%	33,534	8.36%	• PFDA Ports Monitoring Report (Monthly and Quarterly) • Sample PTCBs	**Fish Port** / **Clients** Navotas: 10,875 Iloilo: 3,114 Zamboanga: 1,599 Lucena: 967 General Santos: 16,149 Davao: 529 Sual: 157 Camaligan: 144 **Total**: **33,534**
	SM 2	Percentage of Satisfied Customers	Number of respondents which gave *at least* a Satisfactory rating / Total number of respondents	3%	90%	84.32%	2.81%	84.32%	2.81%	• Revised Technical Report from DAP • Inception Report • Accomplished Survey Questionnaires	**Rating** / **No.** / **%** **5 - VS**: **178** / **28.48%** **4 - S**: **349** / **55.84%** 3 - N: 71 / 11.36% 2 - D: 19 / 3.04% 1 - VD: 8 / 1.28% **Total**: **625** / **100%**
			Sub-total	*13%*			*11.17%*		*11.17%*		
FINANCE	SO 2	Increase Revenue Sources to Achieve Sustainable Income									
	SM 3	EBITDA (in million peso)	EBITDA	5%	83	234.33	5%	263	5%	• PFDA 2018 Income Statement (Unaudited) • EBITDA Schedule	Net Income: 165 Interest: 15 Taxes: 29 Depreciation: 54 **EBITDA**: **263**

	Component				Target	GOCC Submission		GCG Validation		Supporting Documents	Remarks
	Objective/Measure		Formula	Wt.	2018	Actual	Rating	Score	Rating		
	SM 4	Collection Efficiency (Current)	Total collection of current accounts / Total billings	5%	94%	93%	4.95%	92.61%	4.93%	• Collection Efficiency Schedule per Individual Ports (Current AR) • Summary on Collection Efficiency (Current AR)	Current: ₱ Thousands Collection: 543,136 Billing: 586,470 Efficiency: 92.61%
	SM 5	Collection Efficiency (Arrears)	Total collection of arrears/net arrear receivables 2009-2017	2%	33%	18%	1.09%	18.49%	1.12%	• Collection Efficiency Schedule per Individual Ports (AR in arrears) • Summary on Collection Efficiency (AR in arrears)	In Arrears: Thousands Collection: ₱ 22,488 Total Billing: 121,627 Efficiency: 18.49%
	SM 6	Budget Utilization Ratio	Utilized (2018 GAA and PY Carry over) / (2018 GAA + PY Carry over)	5%	100% of projected work accomplish-ment per contract[a]	52.20%	2.61%	77.16%	3.86%	• Schedule of 2018 Projects with expected work accomplishment • PFDA letter to DBM dated 12 November 2018 • Construction in Progress Reports	**Utilized:** ₱167,894,260 **Budget:** ₱217,580,490
			Sub-total	*17%*			*13.65%*		*14.91%*		

[a] The projects pertaining to the 2018 budget shall be counted as accomplishment and the basis will be the committed percentage of completion by year-end as per contract.

		Component			Target	GOCC Submission		GCG Validation		Supporting Documents	Remarks
		Objective/Measure	Formula	Wt.	2018	Actual	Rating	Score	Rating		
INTERNAL PROCESS	SO3	Increase Efficiency in the Utilization of Post-Harvest Facilities									
	SM 7	Utilization rate of port facilities:									
		a. Market Hall	Utilization rate over target rate (target rate = maximum capacity)	3%	96%	82.82%	2.59%	80.87%	2.53%	• 2018 Performance Assessment Report • Monthly Accomplishment Report submitted by Fish Ports	The office at the mezzanine of Camaligan FPC was included in the computation of the maximum capacity.
		b. Cold Storage		3%	75%	52.03%	2.08%	52.44%	2.10%		The low utilization rate was primarily due to (i) 0% utilization of Davao FPC's cold storage facility and (ii) low supply of raw materials and lack of Certification on HACCP of Zamboanga FPC's refrigeration facilities
		c. Ice Plant		3%	85%	50.96%	1.80%	50.95%	1.80%		The low utilization rate was due to (i) ammonia leakage in Lucena FPC and Camaligan FPC, and (ii) dilapidated / insufficient ice cans in Zamboanga FPC
		d. Processing Areas and Building Spaces		3%	76%	64.56%	2.55%	64.56%	2.55%		The absence of the HACCP Certification of Zamboanga FPC heavily affected the utilization of its post-harvest facilities as it discourages potential lessees.
		e. Commercial and Industrial Spaces		3%	73%	58.93%	2.42%	58.94%	2.42%		The on-going rehabilitation projects in Sual FPC and Camaligan FPC heavily affected PFDA's overall utilization rate

	Component				Target	GOCC Submission		GCG Validation		Supporting Documents	Remarks
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INTERNAL PROCESS	SO 4	Increase Efficiency in Project Implementation									
	SM 8	Rehabilitation / Repair / Improvement Projects									
		a. NFPC Facilities (2017 GAA Tier 2 ₱113.8 M)	Absolute Number	6%	85% project completed*	43.86%	3.10%	43.85%	6%	• Variation Order 1 • PERT-CPM • Status Report	*As per the Revised CPM, the expected cumulative accomplishment by 31 Dec 2018 is 61.54%. Based on documents, and supported by PAGASA weather chart reports, the project contractor failed to work for 126 days in 2018 due to inclement weather. Hence, accomplishment was limited to 43.85%.
		b. NFPC Facilities (2018 GAA Tiers 1 and 2 ₱335M)	Absolute Number	17%	30% project completed*	2.62%	1.48%	2.62%	17%	• Memorandum dated 29 and 30 May 2018 • PERT-CPM	*As per Project CPM/Bar Chart, S-Curve and Cash Flow, the project expected accomplishment by 31 Dec 2018 is 0.76%.
		c. SFP facilities (2018 GAA Tier 2 ₱62.8M)	Absolute Number	3%	75% project completed	78.17%	3%	78.17%	3%	• Monthly Accomplishment Report for December 2018	The project with a contract amount of ₱61.39 Million is ahead of schedule.
	SM 9	No. of Projects Completed	Absolute Number	10%	26	7	2.69%	7 of 8	8.75%	• Certificates of Completion • Requests of LGUs and Contractors • Replies of PFDA • PERT-CPMs	The Fish Ports completed are in: (1) Alicia, Zamb. Sibugay; (2) Laoang, Nor. Samar; (3) Lucena City, Quezon; (4) Sumisip, Basilan; (5) Lingayen, Pangasinan; (6) Pikit, North Cotabato; (7) Cauayan, Masbate.

	Component				Target	GOCC Submission		GCG Validation		Supporting Documents	Remarks
		Objective/Measure	Formula	Wt.	2018	Actual	Rating	Score	Rating		
INTERNAL PROCESS											Eighteen (18) projects were excluded from the target because their non-completion were due to causes outside the control of PFDA and the whole process was sufficiently documented.
			Subtotal	*51%*			*21.71%*		*46.15%*		
LEARNING AND GROWTH	**SO 5**	**Enhance Organizational Capabilities and Institutionalize Total Quality Management**									
	SM 10	ISO 9001: 2015 Certification	Absolute Number	7%	ISO 9001:2015 certified (5 ports) and ISO 9001:2015 alignment (Central Office and 2 ports)	ISO 9001:2015 certified (4 ports) and ISO 9001:2015 alignment (3 ports)	7%	ISO certification (5 ports) and ISO-alignment (CO and 1 port)	7%	• Third Party Certification • Memorandum on ISO-aligned QMS	ISO-certified ports: (1) Davao; (2) General Santos; (3) Iloilo; (4) Lucena; (5) Navotas. ISO-aligned units: (1) Central Office; (2) Zamboanga FPC Sual FP has no ISO-aligned manual because its administrative and finance activities are processed in the Central Office.
	SM 11	Automation of PFDA's Operation									
		a. Development of systems	Absolute Number	3%	3 Manuals	3 systems developed	3%	3 systems developed	3%	• Manuals • Certificate of Acceptance • Memorandum	(1) Financial Reporting/Supplies Inventory System, (2) Online Project Monitoring System, (3) Online Client Mapping

	Component				Target	GOCC Submission		GCG Validation		Supporting Documents	Remarks
		Objective/Measure	Formula	Wt.	2018	Actual	Rating	Score	Rating		
LEARNING AND GROWTH		b. Installation of systems: Financial System (FS), and Port Maintenance and Refrigeration System (PMRS)	Absolute Number	4%	8 (Installation of FS in 8 ports and PMRS in 5 ports)	2 systems installed in 5 ports	4%	Installation of FS in 8 ports and PMRS in 4 ports	3.69%	• Accomplishment Report • Travel Orders	FS: (1) Central Office; (2) Lucena; (3) Iloilo; (4) Zamboanga; (5) Camaligan; (6) Navotas; (7) General Santos; (8) Davao; PMRS: (1) Lucena; (2), Sual; (3) Camaligan; (4) Zamboanga. The PMRS in Iloilo FPC was not yet running due to a connectivity problem.
	SO 6	**Strengthen Manpower Capacities through Trainings and Skills Development Activities, and Agency Competency-Based Recruitment System**									
	SM 12	Percentage of Incumbents Meeting Required Competencies	Absolute Number	5%	10% improvement from Baseline	12% improvement	5%	14.5% improvement from baseline	5%	• Competency Reassessment Result • Competency matrix	The Board-approved competency model lacks technical competencies. PFDA is expected to include the same in 2019.
			Sub-total	*19%*			*19%*		*18.69%*		
			TOTAL	**100%**			**65.53%**		**90.92%**		

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