



PHILIPPINE FISHERIES DEVELOPMENT AUTHORITY

**HIGHLIGHTS OF ACCOMPLISHMENT REPORT
CY 2021**

Hereunder are the highlights of our Agency's accomplishments for the period January to December 31, 2021:

I. ON THE OPERATION OF THE FISH PORTS AND OTHER FISHERY POST-HARVEST FACILITIES

Pursuant to its mandate, the PFDA sustained the operation of the nine (9) Regional Fish Ports (RFPs) namely, Navotas, Iloilo, Zamboanga, Camaligan, Lucena, Sual, Davao, General Santos, and Bulan Fish Ports. The fish port located in Tacloban, Leyte is under joint management by PFDA and LGU.

As of 31 December 2021, the total volume of fish unloaded at the regional fish port complexes maintained by the agency reached a total of 513,372 metric tons (mt). The General Santos and Navotas Fish Port Complexes were the two (2) biggest contributors to fish unloadings with a total of 48% and 38% contributions, respectively. The remaining 16% was, however, contributed by the other seven (7) RFPs. The total number of fishing and non-fishing vessel arrivals reached 94,995.

Insofar as processing activity is concerned, 1,421 mt of fishery and non-fishery products were processed in the refrigeration facilities of General Santos, Zamboanga, and Camaligan Fish Ports. Moreover, the total volume of ice produced at Zamboanga, Davao, General Santos, and Camaligan Fish Ports was recorded at 32,687 mt.

As of date, the agency constructed one hundred thirty-six (136) fish ports nationwide. Of this total, one hundred nineteen (119) fish ports have been turned-over to the Local Government Units (LGUs), fifteen (15) fish ports are for turn-over, the Bulan FP is under the supervision and management of the agency while the Tacloban FP is jointly managed with the LGU.



Management System
ISO 9001:2015



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In line with the government's privatization scheme, the PFDA continued to lease out four (4) ice plants and cold storages to the private sector located in the provinces of Masbate, Negros Occidental, Sultan Kudarat, and Surigao del Norte.

II. ON THE STATUS OF IMPLEMENTATION OF THE FISH PORT DEVELOPMENT PROGRAM

A. Rehabilitation/Improvement/Upgrading of Regional Fish Ports (Flagship Projects)

On-going projects:

1. Rehabilitation and Improvement of Lucena Fish Port Complex (87.03% accomplished)
2. Rehabilitation and Improvement of Davao Fish Port Complex (86.42% accomplished)
3. Rehabilitation and Improvement of Iloilo Fish Port Complex (58.01% accomplished).

In mobilization stage:

1. Rehabilitation and Improvement of Camaligan Fish Port
2. Rehabilitation and Improvement of Sual Fish Port
3. Rehabilitation and Improvement of Zamboanga Fish Port Complex
4. Upgrading/Rehabilitation of Navotas Fish Port Complex (Phase 1)
 - a. Package 1, 2 & 3
 - b. Package 3 & 4 - Contract awarded on December 20, 2021.

B. Construction/Rehabilitation/Improvement of Fishery Post-Harvest Facilities

Completed Projects:

1. Upgrading of pier and repair of building facilities at ZFPC
2. Construction of Mariveles Fish Port, Bataan.

On-going Projects:

1. Improvement of facilities and utilities at NFPC (59.43% accomplished)
2. Extension of Wharf of GSFPC (46.54% accomplished).

C. On the Expansion and Improvement of General Santos Fish Port Complex (GSFPC)

The ICC Core Secretariat is in the process of preparing the materials for the NEDA- ICC Cabinet Committee ad referendum of the project.

III. ON COVID MEASURES/UNDERTAKINGS

A. Procurement of the 15 Refrigerated Vans (1 tonner) and 100 Chest Freezers (10-15 cu.ft) was delivered and operated.

B. Construction/Establishment/Provision of fish ports & other fishery-post harvest facilities

In mobilization stage:

1. Malalag Fish Port, Davao del Sur;
2. Pasacao Fish Port & Ice Plant, Camarines Sur;
3. Tagum City, Modern Fish Market (MFM);
4. Panabo Ice Plant & Warehouse, Davao del Norte;
5. Mati City Fish Port, Davao Oriental; and
6. Bislig City Fish Port, Surigao del Sur.

Contract awarded:

1. Sta. Cruz Mobile Cold Storage, Marinduque;
2. Cabugao Ice Plant, Ilocos Sur;
3. Mamburao Ice Plant, Occ. Mindoro; and
4. Bulan Ice Plant, Sorsogon.

For re-bidding:

1. El Nido Fish Port, Palawan; and
2. Rosario Fish Port, Cavite.

IV. IsDA ON THE GO PROGRAM

The isDA on the Go Program participated in the trading of fish and fishery products at Waltermart outlets; KADIWA Partnership (NFPC & PFDA CO); Market on Wheels (Cooperatives); Direct Sales/Private Retailers; Sorsogon (c/o RFPC); Armed Forces of Philippines Commissary Exchange Services (AFPCES).

In 2021, IsDA ON THE GO ni Ani at Kita sold **45.69** metric tons (MT) of fish and fishery products at affordable prices. This translated to **PhP7,954,509.25** total sales.

The total number of beneficiaries were 167,251 families which easily corresponds to 713,902 persons who benefited from the program.

V. ORGANIZATIONAL PERFORMANCE

A. Issuance of Permit to Conduct Business (PTCB)

The nine (9) RFPs have issued a total of 46,230 Permits to Conduct Business (PTCBs) for CY 2021. The GSFPC issued a total of 20,958 PTCB for CY 2021 (45% of the total). This was followed by NFPC, which contributed 36% or 16,742 of the total PTCB issued.

The increase in the issuance of PTCB was due to the strict implementation of the “no ID, no entry” policy for all the regional fish ports of PFDA which was enforced to trace clients that enter the port premises in compliance to the health and safety protocols issued by the government to mitigate risk of transmission of COVID-19. Also, with the adoption of the ‘new normal’, the industry is expected to gradually return to its normal state as new and existing clients are expanding their businesses inside the port.

B. Customer Satisfaction Survey (CSS) Rating

The Customer Satisfaction Survey (CSS) is used by the agency to measure the satisfaction of its stakeholders and clients with the services provided by PFDA. To ensure their needs are met, the agency implements an action plan in line with the standard quality service as a result of the areas needed to be improved by the agency.

For CY 2021, the agency had an initial rating of 80.34% satisfaction rating as reported by the third-party consultant hired for the undertaking. This is a nine percent (9%) increase from CY 2020 with a final rating of 74.40%. Also, the initial rating was a sixteen percent (16%) increase from the overall rating of the nationwide citizen-to-government survey of 70.14% in CY 2020.

Most of the regional fish port complexes had an increase with their respective CSS ratings from CY 2020. Bulan Fish Port Complex and Camaligan Fish Port had a significant increase in their CSS rating for CY 2021 vis-a-vis CY 2020 ratings (70% and 69% increase, respectively). The Davao Fish Port Complex (DFPC) got the highest rating for CY 2021 with a 90.20% rating.

C. International Organization for Standardization (ISO) - Quality Management System

The agency has been adhering to the International Organization for Standardization Quality Management System (QMS) since 2018. On 20 December 2021, a second surveillance audit was conducted at the PFDA - Central Office for the certification procedure (Project Management Service) according to standard ISO 9001:2015, to which TÜV Rheinland Philippines, Inc., confirmed. The Zamboanga Fish Port Complex was likewise issued a Confirmation Certification Procedure (Harbor and Market) by the same third-party consultant last 24 December 2021.

The Navotas, Iloilo, Lucena, Davao and General Santos Fish Port Complexes respectively received its attestations as issued by the SOCOTEC Certification Philippines, Inc., signifying its recommendation for ISO 9001:2015 (QMS) certification of harbor and market business processes.

D. Automation of PFDA's Operation

The agency has committed the development of four (4) systems—Online Competency Profiling System, Key Performance Indicator (KPI) System, Client and Visitor Entry System (CVES) and IT & General Service Preventive Maintenance System—all of which are enhanced and developed by 2021. The two (2) systems—Human resource Information Systems and Online Leave and Pass Slip Application System—were installed and implemented at the Central Office, and the enhancement of two (2) systems—IT Support Ticketing System and Modified Integrated Corporate Reporting System—was implemented as early as March 2021.

E. Personnel Meeting the Required Competencies

To further equip its employees with appropriate training and skills, the agency conducted several in-house and off-house trainings for CY 2021, in line with its training plan, as a result of filling in the gaps identified from the CY 2020 Competency Profile.

Based on the profiling activities conducted in CY 2021, the agency recorded an improvement of 10.64%, raising the Agency Competency Profile from 87.89% to 98.87%. The statistics of which recorded that out of the 476 agency-wide personnel, only 47 personnel were identified to have competency gaps. With the training conducted, the agency managed to increase the competency of said employees.